

Dear Healthcare Service Provider,

Further to the government directive on the nationwide lockdown issued on 23 March 2020, PCNS is implementing alternative measures. This is to ensure that we can respond to the external changes while still meeting your needs as a healthcare service provider. For your convenience, with immediate effect, all PCN forms and related documents must be emailed to the specified email addresses.

### **Applications**

For all new PCN applications, please email [pcns\\_admin@bhfglobal.com](mailto:pcns_admin@bhfglobal.com)

For all updates/reinstatement/change of discipline/change of ownership to an existing PCN, please email [pcns\\_admin@bhfglobal.com](mailto:pcns_admin@bhfglobal.com)

For outstanding documents, please send to [pcnsoutstandingdocuments@bhfglobal.com](mailto:pcnsoutstandingdocuments@bhfglobal.com)

For Finance related queries, please send to [PCNSFinance@bhfglobal.com](mailto:PCNSFinance@bhfglobal.com) or visit our website at [www.pcns.co.za](http://www.pcns.co.za)

### **PCNS CALL CENTRE ENQUIRIES**

Please send your enquiry to our client services inbox at [clientservices@bhfglobal.com](mailto:clientservices@bhfglobal.com)

and we will respond within 24 hours or call us on 087 210 0500.

**We would like to emphasise we, unfortunately, cannot accept posted and/or hand-delivered documents. We would like to assure you of our continued support.**